

MIDA CLIENT CHARTER ACHIEVEMENT FOR THE MONTH OF JANUARY UNTIL DECEMBER 2023

NO.	MAIN APPLICATIONS	CLIENT CHARTER	JAN (%)	FEB (%)	MAR (%)	APR (%)	MAY (%)	JUN (%)	JUL (%)	AUG (%)	SEP (%)	OCT (%)	NOV (%)	DEC (%)
1.	Manufacturing Licence:													
	a) Non-Sensitive	4 Weeks	67.34	72.22	41.46	6.55	13.33	56.14	27.27	42.85	56.81	15.00	50.64	69.79
	b) Sensitive	7 Working Days	87.87	100.00	0.00	50.00	0.00	14.28	0.00	0.00	0.00	0.00	0.00	25.00
2.	Incentive/Principal Hub	6 Weeks	24.52	5.88	52.56	41.37	14.72	54.71	58.82	53.65	55.81	35.71	10.86	31.11
3.	Tax Exemptions from Custom Duties:													
	a) Machinery & Equipment	4 Weeks	83.33	100.00	61.53	81.81	71.42	92.85	40.00	57.14	60.00	71.42	88.88	50.00
	b) Raw Materials & Component	4 Weeks	62.04	84.21	66.66	82.12	72.53	67.30	79.21	81.15	79.41	75.95	82.53	75.00
4.	Expatriate Post:													
	a) Fast Track	7 Working Days	N/A	N/A	N/A	N/A	N/A	N/A	100.00	100.00	99.00	99.00	100.00	99.00
	b) Normal Track	28 Days	96.55	100.00	100.00	90.90	85.71	88.88	100.00	100.00	100.00	100.00	100.00	100.00
5.	Regional Office & Representative Office	4 Weeks	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00

Note: MIDA Client Charter Achievement is Being Updated on Bimonthly Basis