



## A GUIDE FOR INVESTORS ON PAS PELABUR (INVESTOR PASS)

### [FREQUENTLY ASKED QUESTIONS]

No	Questions	Answers
1.	What is Investor Pass?	<p>Investor Pass provides entry permission for foreign investors who are <b>frequent travellers</b> with the purpose of <b>seeking business opportunities</b> and the duration of stay for a period of <b>up to 12 months</b> from the date of arrival at any international entry point.</p> <p>The Investor Pass is leveraging the existing Social Visit Pass (SVP) with the <b>Multiple Entry Visa (MEV)</b> facility.</p>
2.	When will the Investor Pass be implemented?	The Investor Pass will be implemented on 1 April 2025.
3.	What categories of foreign investors are eligible for the Investor Pass?	<p>The Investor Pass is available to foreign investors in the following three (3) categories:</p> <ol style="list-style-type: none"> <li>1. <b>New Investors</b> - Potential investors who have no investment record in Malaysia.</li> <li>2. <b>Investors in the Pipeline</b> – Potential investors who have expressed interest, are in negotiations with the Malaysian Government, or have submitted project approval applications to MIDA.</li> <li>3. <b>Existing Investors</b> - Investors with a track record of investments in Malaysia and ownership of SSM-registered companies, but not employed by any company in Malaysia.</li> </ol>

No	Questions	Answers
4.	Which economic sectors qualify for Investor Passes through MIDA?	<ul style="list-style-type: none"> <li>• <b>All economic sectors qualify for:</b> <ul style="list-style-type: none"> <li>➤ New Investors</li> <li>➤ Investors in the Pipeline</li> </ul> </li> <li>• <b>Manufacturing and Selected Services Sector (subject to MIDA approval) qualify for:</b> <ul style="list-style-type: none"> <li>➤ Existing Investors</li> </ul> </li> </ul>
5.	What positions can be considered for the Investor Pass?	Business owner/ Founder/ Company Board of Directors/ Company Shareholders/ C-Suite (investment decision makers)/ Managerial.
6.	Can an investor apply while in Malaysia?	No, applicants must be outside of Malaysia when applying for the Investor Pass.
7.	What types of businesses can be undertaken under the Investor Pass?	<p>All economic sectors are allowed except those listed as negative sectors under the Ministry of Domestic Trade and Cost of Living (KPDN)</p> <p>(Please refer to <b>Appendix 1</b>)</p>
8.	What are the qualifying criteria for the Investor Pass?	<p>a) Age 18 years and above.</p> <p>b) Immigration status – Must not be on the Immigration Department of Malaysia ‘s Suspect List or Blacklist (SLBL).</p> <p>c) Security clearance – Must not have a criminal record under the Royal Malaysia Police’s (PDRM) Security Clearance (BRI).</p> <p>d) Employment status - Must be currently employed by a company registered in their country of origin.</p> <p>e) Purpose of travel -Must be traveling for business purposes only.</p>

No	Questions	Answers
		<p>f) Pass status – Must not hold any Long-Term Pass issued by the Immigration Department of Malaysia.</p> <p>g) Passport Validity - Must possess a passport with validity period of not less than 6 months.</p> <p>h) Employment Restriction - Not allowed to engage in any employment activities in Malaysia.</p>
9.	How can I apply for Investor Pass?	<p>You can submit your application through Xpats Gateway System at <a href="https://xpatsgateway.com.my/">https://xpatsgateway.com.my/</a></p> <p>MIDA issues the support letter for the Investor Pass application, while the Immigration Department of Malaysia is responsible for approval, subject to compliance with the latest government criteria and guidelines.</p>
10.	When should I submit my application to MIDA for support letter?	<p>The application for MIDA support letter must be submitted to <a href="https://xpatsgateway.com.my/">https://xpatsgateway.com.my/</a> at least <b>seven (7) days prior to your departure date from the port of embarkation.</b></p>

No	Questions	Answers				
11.	What are the documents required to be uploaded on the Xpats Gateway System for MIDA to consider a Support Letter?	No	Documents	Type of Investor		
				New Investor	Investor in Pipeline	Existing Investor
		1	Official invitation document: - Ministry; or - Government Agency; or - Registration of Company in Malaysia (ROC)	Optional	Optional	Optional
		2	Copy of Passport: All Pages (Full Booklet with Front & Back Pages) with 12 months validity	/	/	/
		3	Certificate of Incorporation of Parent Company	/	/	n/a
		4	Latest Audited Financial Statement of Parent Company	n/a	/	n/a
		5	Confirmation document from MIDA Regional Offices/ Malaysian Embassy / High Commission or Consulate General	n/a	Optional	n/a
12.	Do all uploaded documents need to be stamped <i>Certified True Copy</i> (CTC)?	No, Certified True Copy is only required for documents that have been translated from a foreign language to English. The CTC must be obtained from the Embassy/Notary Public/Company Secretary.				
13.	What is the processing period for the Investor Pass?	The Investor Pass processing period are as follows, <b>subject to the completion of information received;</b>  - MIDA Support Letter - <b>three (3) working days;</b> - Immigration Approval – <b>two (2) working days.</b>				

No	Questions	Answers
14.	What is the validity period of MIDA Support Letter?	The validity period of a MIDA Support Letter is six (6) months upon issuance date.
15.	Will I be notified of the outcome of my Investor Pass application?	Yes, you will receive digitally within five (5) working days.
16.	What should I do after receiving the MIDA support letter notification?	Upon receiving the notification that your application has been supported by MIDA, you are required to perform the payment for processing fees. The MIDA support letter will then be digitally forwarded to the Immigration Department for final consideration.
17.	What steps should be taken, if I need to change or amend the details of Investor Pass approval?	Please send an email to the Immigration Department via <a href="mailto:ppp_invest@imi.gov.my">ppp_invest@imi.gov.my</a> to inform on the changes together with the necessary supporting documents.
18.	How long can the Investor Pass holders stay in Malaysia?	The Investor Pass is granted for a period of up to maximum 12 months and there is no extension. However, each Investor Pass is approved for a period of <b>6 months</b> .
19.	Can I renew the expiring Investor Pass to get the remaining 6 months?	Yes. In order to obtain an <b>extension of the remaining 6 months</b> , the application for MIDA support letter must be submitted to Xpats Gateway System <b>at least 30 days before the expiry of the Investor Pass</b> .
20.	Will MIDA notify the applicant if additional information or documents are required?	Incomplete applications will not be considered for a MIDA Support Letter. Through the Xpats Gateway System, investors will be notified digitally if their application is rejected, along with the reason(s) for rejection.

No	Questions	Answers
21.	What are the processes involved in Investor Pass application?	Refer <b>Appendix 2</b>
22.	How can I find out about the status of my application?	The application status can be checked online via <a href="https://xpatsgateway.com.my/">https://xpatsgateway.com.my/</a>
23.	If I have been offered a permanent job with a company registered in Malaysia, can I enter the country using Investor Pass?	<p>No, you cannot enter Malaysia using the Investor Pass.</p> <p>The company offering you the job must apply for your Employment Pass (EP), and you must remain outside Malaysia while the application is being processed.</p> <p>For EP application procedures, visit: <a href="https://www.mida.gov.my/media-release/single-window-platform-notice/">https://www.mida.gov.my/media-release/single-window-platform-notice/</a></p>
24.	If I currently hold an Investor Pass, can I convert the Investor Pass to an Employment Pass (EP) to work in my associate company in Malaysia?	<p>Yes, you are permitted to do so. The Investor Pass is allowed to be converted to EP/ PVP/ RERO/ RP-T.</p> <p>Please refer to the procedures for,</p> <p>a) <u>EP / RERO application</u>  - <a href="https://www.mida.gov.my/media-release/single-window-platform-notice/">https://www.mida.gov.my/media-release/single-window-platform-notice/</a></p> <p>b) <u>PVP application</u>  - <a href="https://esd.imi.gov.my/portal/">https://esd.imi.gov.my/portal/</a></p> <p>c) <u>RP-T application</u>  - <a href="https://rpt.talentcorp.com.my/">https://rpt.talentcorp.com.my/</a></p>

No	Questions	Answers
25.	If I have obtained the approval of Investor Pass, will I be allowed to bring along my spouse/dependants?	<p>Investor Pass holders are not allowed to bring dependents.</p> <p>Dependents can enter Malaysia using the existing Social Visit Pass (SVP single-entry).</p>
26.	What is the difference between Investor Pass and Social Visit Pass (SVP single-entry)?	<p>The Investor Pass is a Social Visit Pass with multiple-entry visa (MEV) facility that allows foreign business travellers to enter and stay in the country for the duration of up to a maximum of 12 months (6 months at a time). This pass is meant for foreign nationals who intend to enter the country only for business or investment purposes.</p> <p>Meanwhile, Social Visit Pass is a single-entry visa (SEV) that allows foreign nationals to enter and stay in the country for the duration of 30 - 90 days (by country). This is issued to tourists, visiting relatives, attending meetings, or participating in other approved social activities.</p>
27.	If my Investor Pass application is not supported by MIDA, am I allowed to re-apply?	You can re-apply through Xpats Gateway System at <a href="https://xpatsgateway.com.my/">https://xpatsgateway.com.my/</a>
28.	If my Investor Pass application has been supported by MIDA, however it is rejected by Immigration, am I allowed to re-apply?	You can re-apply through Xpats Gateway System at <a href="https://xpatsgateway.com.my/">https://xpatsgateway.com.my/</a>

No	Questions	Answers
29.	I have received a digital notification of MIDA support for Investor Pass, what are the next steps?	The MIDA support is valid for a period of six (6) months from the date of the digital notification sent to you. The applicant is required to complete the payment through Xpats Gateway System at <a href="https://xpatsgateway.com.my/">https://xpatsgateway.com.my/</a> within this period, or the MIDA support will automatically lapse.
30.	What are the procedures after I have received the Investor Pass approval from the Immigration Department of Malaysia?	Upon receiving the digital notification of approval from the Immigration Department of Malaysia together with the approval letter and the VDR letter, you may proceed with the application for a Visa with Reference either from the respective Malaysian Embassy / High Commission or Consulate General (if applicable) or via eVisa.
31.	Do I have to pay any processing fees for the application of Investor Pass?	<p><b>NO CHARGES are applicable for MIDA digital support letter.</b></p> <p>However, the final approval process for the Investor Pass by the Immigration Department will involve the following two (2) stages of processing fees:</p> <p>a) <b>MYXPats Centre - RM1,296.00 (including 8% SST);</b> and</p> <p>b) <b>Immigration Department - RM500.00 + issuance of pass RM90.00 + Visa Fee (range from RM6.00 – RM50.00 according to country).</b></p>
32.	Will I receive a refund if my Investor Pass application is rejected by the Immigration Department of Malaysia?	<p>Processing fees made to <b>MYXPats Centre is non-refundable.</b> However, you are not required to pay any processing fees to reapply on a rejected application.</p> <p>As for Immigration's processing fees, you <b>are not required to pay</b> any charges if the application is rejected by Immigration.</p>



No	Questions	Answers
33.	Am I allowed to travel to Sabah and Sarawak while holding Investor Pass?	The Investor Pass is valid for entry into Peninsular Malaysia. Travel to Sabah and Sarawak, however, is subject to the Immigration regulations of those respective states.
34.	Whom can I contact at MIDA for assistance regarding any issues or inquiries related to the MIDA support letter?	For any clarification related to <b>MIDA Support</b> , please do not hesitate to contact MIDA through; <ul style="list-style-type: none"> <li>• email at <a href="mailto:investorpass@mida.gov.my">investorpass@mida.gov.my</a>; or</li> <li>• The Industry Talent Management &amp; Expatriate Division, MIDA, at +603-2267 3633.</li> </ul>
35.	Whom can I contact for assistance regarding any issues or inquiries related to Investor Pass approval?	<p><u>For processing-related enquiries, please contact:</u> Expatriate Services Division (ESD) Email: <a href="mailto:ppp_invest@imi.gov.my">ppp_invest@imi.gov.my</a></p> <p><u>For Xpats Gateway technical assistance, please contact:</u> Malaysia Expatriate Service Centre (MYXpats) Helpdesk Email: <a href="mailto:helpdesk@myxpati.com.my">helpdesk@myxpati.com.my</a> Telephone: +603-7839 7171</p>
36.	Is the personal information I provide in this application secure?	<p>Yes. The Xpats Gateway System and ESD Online System are owned and operated by the Government of Malaysia and administered by the Immigration Department of Malaysia under the Ministry of Home Affairs.</p> <p>Your personal information will only be used for processing the Investor Pass application and for the Malaysian Government's economic planning. It will not be shared with any other party.</p>
37.	What declaration do I need to make and what action will be taken if it is found that there is	<p>The declaration is as below:</p> <p>A. I hereby declare that the particulars and information in this application made under my name is true and</p>

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	misuse of the approved Investor Pass?	<p>accurate. I am aware that any false reports/statements/representations is an offence under Section 56(1)(f), Immigration Act 1959/63 and is punishable with a fine amounting to no more than RM10,000.00 or imprisonment of no more than 5 years or both.</p> <p>B. I confirm that I have duly submitted all the required documents as listed in the checklist and certify that all supporting documents submitted are authentic, accurate and have not been altered or falsified in any way.</p> <p>C. I acknowledge and understand that the Malaysian Investment Development Authority (MIDA), as the authority responsible for advising the Government of Malaysia on policies governing investments in the manufacturing and services sectors, may disclose my company's information (except secret manufacturing process or other trade secret) to relevant government bodies or appointed entities as necessary, in accordance with its functions under the Malaysian Investment Development Authority (Incorporation) Act 1965;</p> <p>D. I acknowledge that the Government of Malaysia has the right to take legal action against me in the event of any false, misleading or fraudulent information provided in this application. I accept full responsibility for any claims, liabilities, losses or damages incurred by the Government of Malaysia as a result of such misrepresentation and fraudulent information;</p> <p>E. I acknowledge that the approval of this application is at the sole discretion of the Government of Malaysia. I hereby waive any right to pursue any legal action against the Government of Malaysia for any decision made in relation to this application. I further agree to</p>

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		<p>indemnify and hold harmless the Government of Malaysia from any claims, liabilities or damages arising from this application or its outcome;</p> <p>F. I confirm that I have read, understood and agreed to the above statements and I shall comply with all applicable laws, regulations and requirements set by the relevant authorities governing my business travel in Malaysia.</p>

## **Appendix 1**

### **LISTING OF ACTIVITIES IN NEGATIVE SECTORS UNDER THE MINISTRY OF DOMESTIC TRADE AND COST OF LIVING (KPDN)**

The involvement of foreign business operators is subject and limited to the distributive trade sector as mentioned above. Sectors which are not applicable to foreign business operators include the following (the list of which is not exhaustive):

- a) supermarket / mini market;
- b) provision shop / general vendor;
- c) news agent and miscellaneous goods store;
- d) medical hall (inclined towards traditional alternative medicines plus general dry foodstuff);
- e) fuel station;
- f) permanent wet market store;
- g) permanent pavement store;
- h) National Strategic Interest; and
- i) Non-exclusive textile, food and beverage, jewellery shops

**Appendix 2**

**PROCESS FLOW FOR INVESTOR PASS APPLICATION**

